

What will be covered:

Troubleshoot connectivity issues

Determine expected traffic behavior based on configuration

- Identify the reason a virtual server is not working as expected
- Identify the reason a pool is not working as expected

Troubleshoot performance issues

Determine resource utilization

- Identify the different virtual server types
- Identify network level performance issues
- Identify the reason load balancing is not working as expected

Administer system configuration

Identify and report current device status

- Apply procedural concepts required to manage the state of a high availability pair
- Identify management connectivity configurations
- List which log files could be used to find events and/or hardware issues
- Apply procedural concepts required to create, manage, and restore a UCS archive
- Apply procedural concepts required to manage software images
- · Identify which modules are licensed and/or provisioned
- Authentication methods
- Config sync

Manage existing application delivery services

- Apply procedural concepts required to modify and manage virtual servers
- Apply procedural concepts required to modify and manage pools

Use support resources

- Processes of licensing, license reactivation, and license modification
- End User Diagnostic, gkview and iHealth